

## **Cancellation Policy**

You are entitled to revoke this contract within fourteen days without specifying any reasons. The cancellation period is fourteen days from the date you or a third-party named by you, who is not the carrier, takes possession of the goods.

To exercise your right of revocation, you must inform us – Firma Ketterer Kunst GmbH & Co KG, Joseph-Wild-Str. 18, 81829 München, Fax +49 89 55 244 166 oder [widerruf@kettererkunst.de](mailto:widerruf@kettererkunst.de) – by way of an unambiguous declaration (such as by letter sent by post, fax, e-mail) about your decision to revoke the contract. You can use the enclosed sample cancellation form to do so, however this is not mandatory.

To comply with the cancellation period, your notification regarding the exercise of the right of revocation must be sent before the cancellation period expires.

### Consequences of Revocation

If you revoke this contract, we shall reimburse all payments you have made, including delivery costs inside the EU (excluding additional costs resulting from the fact that you opted for a mode of delivery other than the least expensive, standard delivery offered by us) immediately and at latest within fourteen days from the date we receive your notification regarding revocation of this contract. For this reimbursement, we shall use the same payment method that you used for the original transaction, unless anything to the contrary was explicitly arranged with you. Under no circumstances will you be charged for this reimbursement. In case of goods that can be sent in the form of parcels, we may refuse reimbursement until we receive the returned goods or until you provide proof that you have dispatched the goods to us, depending on whichever is earlier.

You must dispatch or deliver goods that can be sent in parcels back to

Ketterer Kunst GmbH & Co KG

Joseph-Wild-Str. 18

81829 München

immediately and in any case no later than fourteen days from the date on which you inform us about the revocation of this contract. This deadline shall be deemed to have been met if you send the goods before expiry of the period of fourteen days. Goods that cannot be sent as parcels will be collected by us.

You shall bear the actual costs of return of the goods. You shall only bear a possible loss in value of the goods if this loss in value can be traced to an unnecessary procedure that you have undertaken for checking the quality, properties and functionality of the goods.

- End of the Cancellation Policy -

## Sample Cancellation Form

(If you wish to revoke this contract, please fill out this form and send it back to us).

To

Firma Ketterer Kunst GmbH & Co KG,  
Joseph-Wild-Str. 18 81829 München  
Fax: +49 89 55 244 166 or [widerruf@kettererkunst.de](mailto:widerruf@kettererkunst.de)

I/we (\*) hereby cancel the contract concluded by me/us (\*) for the

purchase of the following goods (*) /provision of the following service (*)	
Ordered on (*) /received on (*)	
Name of the consumer(s)	
Address of the consumer(s)	
Signature of the consumer(s) (Only if sent in paper form)	
Date	

(\*) Please strike out inapplicable items